



## OUR HEALTH & SAFETY COMMITMENT

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The well-being and safety of our residents, guests and employees has always been a priority for us at The Setai, Miami Beach. We are now enhancing the already strict health & safety guidelines to protect visitors to the resort.

While new recommendations by the CDC and government directives are constantly being updated, we have been working on a detailed plan to ensure the health and safety of all our visitors. Below you will find a high-level summary of just some of the measures we are undertaking as we prepare for re-opening and beyond.



A team of Senior Managers serve as experts on property to ensure all health and safety measures set forth by the CDC and government mandates are implemented, trained on and adhered to.



Temperature checks will be required of all managers, employees, vendors and contractors as they arrive to the resort. If a temperature of 100 degrees Fahrenheit or higher is present, entrance would be denied and the individual will be directed towards the appropriate medical care.



Masks are required by local authorities for all visitors and residents in public areas of the resort. Upon arrival, guests will be gifted a set of masks and hand sanitizer. Additional disposable masks are available at the front desk upon request.



In accordance with Physical Distancing regulations, stanchions are set in the lobbies around concierge and front desk areas. Restaurants, The Courtyard and the Pool & Beach areas have been re-designed to reflect the appropriate distancing. Elevators have signage with directions on maximum guests allowed.



We have teamed with Ecolab to further heighten our levels of cleanliness using their newly developed products in compliance with CDC & government guidelines. State of the art Aseptic Plus foggers are being used in guestrooms and all public areas as an added layer of sanitization.



Frequency of cleaning in public areas has been increased with a focus on the disinfecting of high touch areas and surfaces, elevator buttons and door handles.



Guestrooms and suites will remain blocked vacant for a minimum of 24 hours after cleaning as an added measure of precaution.



Hand sanitizer stations with a minimum of 60% alcohol are available for guests and employees throughout the resort.



All meals will be served "a la carte" and disposable "to go" containers are available. In Room Dining is available with the option of contactless delivery. Buffets and brunches have been suspended.



Signage is placed in all public and employee areas to remind of health & hygiene guidelines.

*We thank you for your cooperation and look forward to  
welcoming you to The Setai, Miami Beach*